

HITACHI COOLING & HEATING

Hitachi AC Customer Care

Support, service and smart cooling with the

Hitachi ACE Inverter with Tropical Inverter Technology

A quick guide to Hitachi's customer support and inverter AC technology

Hitachi AC Customer Care

Hitachi Cooling & Heating, a Johnson Controls-Hitachi joint venture, backs every air conditioner with a dedicated customer care team to help with installation queries, service requests, warranty support and product information.

- **Service requests**

Book a repair, maintenance visit or annual service check for your AC.

- **Warranty support**

Get help with product registration and warranty claim queries.

- **Product & purchase guidance**

Speak with the team about choosing the right AC for your home.

- **Dealer & service centre locator**

Find your nearest authorised Hitachi service point.

Reach the team any time at: [hitachi ac customer care](#)

Introducing the Hitachi ACE Inverter

Built on Hitachi's [Tropical Inverter Technology](#)

the ACE range is engineered specifically for hot, humid Indian summers, delivering reliable cooling even when outdoor temperatures climb well above normal operating conditions.

- **Variable-speed tropical compressor**

RPM adjusts automatically with the power supply frequency for precise cooling.

- **Seamless Cascade Vector DC Inverter System**

The core technology behind smoother, more efficient compressor control.

- **Built for Indian climate conditions**

Designed to perform reliably during scorching summer heat.

Key Features of Tropical Inverter Technology

■ Energy efficiency

Variable-speed operation cools at start-up, then eases into a minimal, steady load — cutting energy use.

■ Faster cooling

The compressor ramps up quickly to reach and maintain the set temperature.

■ Quieter operation

Running at lower, steadier speeds keeps indoor noise levels down.

■ Dual Flow Expansion Technology (DFET)

Improves coefficient of performance across full and part load conditions.

■ Stabiliser-free operation

Built to handle voltage fluctuations without needing an external stabiliser.

Designed to Stay Reliable — With Care Built In

■ **FrostWash technology**

Periodically freezes, heats and washes away dust and dirt inside the unit to help maintain airflow performance over time.

■ **Filter clean indicator**

Reminds you when it's time to clean the filters for consistent performance.

■ **Auto restart**

Resumes previous settings automatically after a power interruption.

■ **Anti-bacterial filter (select models)**

Helps trap dust, pollen and other small particles from the air.

Feature availability may vary by model — check individual product specifications.

Why Choose the ACE Inverter Range

Built for Indian summers

Tropical-specific engineering to keep performance steady in extreme heat.

Lower running costs

Variable-speed cooling reduces overall power consumption.

Consistent comfort

Steady compressor control avoids the on/off swings of older AC types.

Backed by nationwide support

Access service and help through Hitachi's customer care network.

Get in Touch

Have a question about your AC, need a service visit, or want to know more about the ACE Inverter range? Hitachi's support team is ready to help.

For service, warranty and general queries, visit:

[hitachi ac customer care](#)

To explore the range, see:

[hitachi ace inverter with tropical inverter technology](#)